

Michael Massey Bio

LONG

For most of his 30+ year career, Michael Massey has worked in and around insurance and regulatory organizations. Whether as an in-house claims and policy consultant for large national payers, as a claims reviewer for personal injury carriers, a liaison to the largest commercial health insurance carrier in his state, or a subject matter expert for a nationwide managed care network, he has experienced the health insurance payer framework from about every angle imaginable. In addition, he is a former chairman of the ACA Coding and Reimbursement Committee, currently serves as a consultant to several state and national organizations and is regularly sought as an expert legal witness in cases of alleged malpractice, billing/payment inconsistency, fraud, and standard of care violations. He has years of experience teaching and training around the country on the subjects of procedural and diagnostic coding, documentation, privacy, compliance, Medicare, and risk management. Meanwhile, he still maintains a busy solo practice, offering himself real-life experience and relatability to commonly experienced everyday practice challenges and frustrations.

SHORT

Dr. Massey has spent most of his 30+ year career with a special interest in practice administration matters such as coding, documentation, privacy, compliance, and risk management. His goal is to take the sometimes mundane, complex, and confusing aspects of practice and make them understandable while helping others gain confidence in their everyday practice operations.